

Job Title: Brand Home Guide and Host

Location: Holyrood Distillery, Edinburgh

Job Type: Various hours available (Full time/Part time)

Job Duration: Seasonal Role (Until the end of September)

Salary: £12.60 per hour

About Holyrood Distillery

Located in the heart of Edinburgh, Holyrood Distillery is a modern, innovative distillery crafting exceptional whisky and gin. Our Brand Home is a vibrant space where we welcome visitors from around the world, offering immersive tours, tastings, and a high-quality bar and retail experience.

Role Overview

We are looking for enthusiastic and engaging **Brand Home Guide and Hosts** to join our team. You will be the face of Holyrood Distillery, delivering exceptional visitor experiences through guided tours, whisky and gin tastings, and outstanding service in our bar and retail space. If you have a passion for spirits, storytelling, and hospitality, this role is perfect for you.

Key Responsibilities

- **Host engaging tours** of our distillery, sharing the story of Holyrood and the whisky-making process in an informative and entertaining way.
- **Lead guided tastings** of our whisky and gin, educating guests on flavour profiles and production techniques.
- **Work in our bar**, serving drinks and offering recommendations to enhance the visitor experience.
- **Provide excellent customer service** in our retail shop, assisting guests with purchases and sharing in-depth knowledge of our products, as well as assisting with bookings and tickets.
- **Maintaining stock levels** of bottles, glasses and consumables throughout the day.
- **Support events and private functions**, ensuring guests have a memorable experience.
- **Maintain a welcoming and professional atmosphere**, ensuring the Brand Home is always presented to a high standard.

What We're Looking For

- A confident, engaging, and enthusiastic communicator with strong public speaking skills.
- Passionate about whisky, gin, and spirits, with a willingness to learn and share knowledge.

- Previous experience in hospitality, tourism, retail, or a customer-facing role is preferred.
- A team player with a positive attitude and strong customer service skills.
- **Ability to work flexibly, including weekends and evenings.** Shifts generally vary from **between 10am and 9pm.**

What We Offer

- A dynamic and friendly work environment in one of Edinburgh's most exciting distilleries.
- Comprehensive training on whisky and gin production, tasting, and storytelling.
- Life insurance with SmartHealth
- Staff discount on Holyrood Spirits
- National Living Wage Employers

If you love whisky, enjoy meeting new people, and want to be part of an exciting and growing distillery, we'd love to hear from you!

How to Apply

To apply, please send your CV and a short cover letter explaining why you'd be a great fit for this role to Jen@holyrooddistillery.co.uk