## Seasonal Steward/Groundskeeper, Dryburgh Abbey

Closing Date: 12 January 2026 at midday

**Expected Interview Date: Week commencing 26 January 2026** 

# **Recruitment Reference:** 251

#### Salary:

£25,770 pro rata (proportionate to hours worked and length of contract)

### Pay Band:

Grade 1

#### Location:

Dryburgh Abbey, Dryburgh, St Boswells, Melrose, TD6 0RQ

#### **Line Manager:**

Ian Crew, Monument Manager

#### Supervisor:

Lorna Brown, Visitor Experience Supervisor

### **Contract Type:**

Fixed Term contract from April to September 2026

### **Working Hours:**

21 hours per week, 3 days from 7, weekend working expected, hours between 9:00 to 17:30

Your role of Seasonal Steward/Groundskeeper will be a fixed term position up until 30 September 2026. The likely start date for this role is in April 2026.

Are you looking for a seasonal job that is both fun and unique? You'll have a fantastic opportunity to help shape our biodiversity strategy through your existing knowledge of landscape management, bringing practical skills and your initiative to enhance ecological benefits.

You will be part of the team looking after Dryburgh Abbey and join the existing staff in welcoming and interacting with visitors.

Due to its rural setting Dryburgh Abbey has arguably the most important biodiversity role among the HES sites in the region. In combination with the monument itself and its important historical aspects, the arboretum and wildflower areas create a unique visitor experience.

### **Benefits of working with HES**

**Generous Holiday Allowance:** 25 days annual leave plus 11.5 public holidays (pro-rata based on hours and contract length)

**Civil Service Pension:** Employer contribution of 27% of your annual salary

Free Site Entry: Complimentary access to Historic Environment Scotland sites (with up to three guests), and all English Heritage, Manx, and Cadw properties

**Retail Discounts:** Savings at hundreds of online retailers

**Travel & Cycle Support:** Interest-free loans available for bicycles and annual travel passes

### Overview of the role and more about my team

This is an exciting opportunity to work for the lead body responsible for the historic environment in Scotland. Your role of Seasonal Steward/Groundskeeper sits within the Scottish Borders district. You will be actively involved in work which supports providing the best experience for our visitors, ranging from general site maintenance duties, cutting grass, strimming and weeding in our cloister and nave areas to supporting our existing wildflower management plan, helping to educate visitors regarding biodiversity and its benefits. You will balance this with Steward duties such as greeting our visitors, selling admission tickets or processing online bookings, supporting community and educational engagement, promoting our range of retail products or outlining the history of the site to our diverse visitor base. You will be based at Dryburgh Abbey but may be required to work at Jedburgh Abbey/Smailholm Tower if the need arises.

We are looking for someone who enjoys interacting with diverse groups of people, who has a passion for the outdoors and who would thrive in a fast-paced and constantly changing workplace. You will also play an active part in developing and enhancing our biodiversity initiatives.

### What will my role involve and what will be my responsibilities?

- Practical and technical skills in landscape management such as use of machinery and hand-tools, coupled with a strong sense of initiative and an ability to work independently, prioritising tasks as necessary
- An understanding of the balance between the site's needs and its sensitive ecosystems
- Be ready to work outside in all kinds of weather and spend time outside helping visitors.
- Provide visitors with a world-class, warm welcome when they arrive at the site, highlighting the various attributes of the site.
- Make sure every visitor has an excellent experience by being helpful, friendly, efficient and kind.
- Sell tickets and shop items, handle payments, and ensure the correct financial procedures are followed accurately.
- Stay up to date with safety procedures like fire plans, evacuation routes, incident response guidelines and where to find First Aid supplies.
- Follow health and safety guidelines to make sure everyone has a safe and enjoyable visit.
- Work together with the monument team to achieve overall commercial performance targets.
- Help keep the site immaculate, and the shop and toilets sparkling.
- Ensure the security of the site, buildings and contents including acting as a key holder.
- Encourage visitors to explore other Historic Environment Scotland sites.

### Knowledge, skills and experience

To apply for this role, we are looking for you to demonstrate examples of how you meet the following requirements in your Cover Letter (guidance can be found here)

### Essential requirements:

- Practical and technical skills in landscape management such as use of machinery and hand-tools
- Willingness to work outdoors in varying weather conditions (suitable clothing will be provided)
- A keen interest in and knowledge of biodiversity and the promotion of its value
- Experience delivering high standards of service and a passion for working in the heritage tourism industry
- Proven ability to deal professionally and pleasantly with varied customer needs and queries
- Proven ability to work collaboratively and flexibly with colleagues
- Basic IT skills and ability to use online functions
- Willingness to work weekends and bank holidays, very occasionally working unsocial hours to provide support for activities such as events

### Desirable requirements:

- Previous customer related work experience
- Cash handling experience
- An existing first aid qualification, or willingness to be trained in first aid skills
- A driving licence
- Delivery of guided tours and talks

#### **Our Interview Process**

If you have been shortlisted for this role, we will send you an email to invite you to meet with us for an interview. This will take place either in-person or by video call (we will let you know which one in advance). Our panel will ask you some questions to get to know you and better understand how you meet the key competencies and behaviours of the role that you are applying for. This is also an opportunity for you to know the team better and make sure that we are the right choice for you

There may be a task included in the interview, which is relevant to the role you are applying for. If this is the case, we will let you know what to expect beforehand. Should you be shortlisted for interview, we will send you out the key questions in advance to help you prepare. Your questions will be based on the following selected key requirements of the post:



#### **Key Competencies:**

- **Delivering excellent Service** Demonstrating a commitment to quality services
- Teamwork Contributing to and supporting working together
- Communication Communicating appropriately and clearly
- Knowledge and Expertise Applying and developing knowledge and expertise to achieve results.

#### **Key Behaviours:**

- Taking personal ownership We are the 'local experts' in our area. Recognising
  this expertise and feeling empowered to make decisions and owning the issues to
  deliver the bigger picture.
- **Learning as we work** Ensuring we are all accountable for our own personal growth and learning. Ensuring we reflect on these moments and are brave enough to seek them out and grow with our changing world.
- **Exploring challenges together -** Collaborating with others to solve problems to ensure the highest quality results. Owning our learnings and behaviours together rather than defending or attributing blame.

### How to apply for this post

You can apply online by visiting our <u>vacancy page</u> on the Historic Environment Scotland website. If you are unable to complete an online application process, please email <u>southrecruitment@hes.scot</u> quoting the job title and recruitment reference, and we will arrange for an application form to be sent to you. Alternatively, you can call 0131 668 8600 to request this.

Guidance on completing your application can be found in the 'How to Apply' section in the Job Summary, please ensure that you read this to understand what should be included in your cover letter. If you are applying internally, please read our CV and Cover Letter Guidance included in the advert under the section 'Key requirements of the role'

Your application must arrive by the advertised closing date. Please note that when applying online, we will only be able to see your application once you fully submit it.

Please note that, as we operate an electronic recruitment system, we will contact you via the email address that you provide in your application to inform you of the outcome of your application.

For further information about the post, please contact Ian Crew, Monument manager via email <u>ian.crew@hes.scot</u> or call Lorna Brown, Visitor Experience Supervisor on 01835 822381.

We are dedicated to building a workforce which is reflective of diversity within Scotland. We warmly welcome applications from candidates of all backgrounds, regardless of age, race, gender or gender identity, religious beliefs, marital status, sexual orientation, disability, or neurodiversity. In support of our Gaelic Language Plan, we welcome applications from Gaelic speakers.

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